

Capability Statement

Orion Communications, Inc.

Physical Address: 8350 NC Expressway,
Suite 700, Dallas, TX 75206

Government Contact: Jackie Belasky

Phone: 214-361-1203, X2413

Email: jbelasky@orioncom.com

Website: www.orioncom.com



BUSINESS DATA

DUNS: 073465127

UEI: ZJFYMG2ASNN4

CAGE Code: 3PJD4

GSA Contract Number: 47QTCA22D0032

Geographic Coverage: 48 States, DC

Small Business / Women Owned Business

CERTIFICATIONS

NCTRCA DBE Cert. #WFD62062N1222

WBENC National Cert. #2005123601

AWARDED SIN CODES

513210 - Software Licenses

518210 - Related IT Pro Services

54151S – IT Professional Services

AWARDED SOFTWARE

- Workforce Management PLUS
 - + HR/Payroll Toolbelt
 - + Scheduling Toolbelt
 - + Operations Toolbelt
- CourtNotify Subpoena Management
- Orion Mobile App / AttendanceTRKR
- Orion Inbound/Outbound IVR
- Interactive Analytics
- Interface Agent (1-way or 2-way)

AWARDED SERVICES

- IT Project Manager
- IT Business Analyst / Data Specialist
- IT Engineer
- Senior Systems Engineer
- Cloud Hosted Infrastructure via Microsoft Azure Government

EXECUTIVE SUMMARY

Orion provides SaaS workforce management software designed to simplify the administrative and operational complexities of managing personnel in Federal, State, and Local government agencies. Our software solutions are highly configurable, can integrate with other technology platforms, and are securely hosted within Orion's Azure Microsoft Government infrastructure.

- Orion can support small, medium to large (5,000+ workforce) agencies.
- Orion Help Desk personnel are CJIS certified, with no contracted labor.
- Orion can provide FedRAMP-certified high impact level services.

When we say “Our Mission is to Serve Those Who Serve” – we mean it. This is our company mission and we have been doing it for over two decades.

CORE COMPETENCIES

Orion's core competencies include a blend of technical expertise with subject matter experts who understand the complexities of managing government personnel.

- Automation of complex administrative and operational workforce processes
- API solutions for exporting, importing, and validating data exchanges
- Consulting expertise for adapting manual processes to online efficiencies

KEY DIFFERENTIATORS

It's 'What's Under the Hood' that sets Orion's SaaS software apart.

- **Policy-based automation technology** of highly complex workforce policies with adaptable security roles based on agency requirements
- **Exchanging continuously changing workforce data with disparate systems** for increased efficiencies and data analytics
- **Embedded workforce analytics** that provide administrative and operational insights for data-driven decision making and cost-of-services

Orion and the stylized Orion logo are marks of Orion Communications, Inc. All rights reserved. © Orion Communications, Inc. 2024. All other product names are trademarks of their respective owners.