

# Interface Agent

## Continuously Exchanging Information. Simply.

*Interface Agent is an architecture designed by Orion to standardize workforce data exchanges between diverse platforms. When combined with Workforce Management PLUS or CourtNotify, organizations can send, receive and validate complex, continuously changing data with other technology platforms.*

With the ability to send or receive interfaced data, *Interface Agent* saves time and eliminates redundant data entries. What's more, outdated systems can be permanently retired, and their maintenance cost eliminated.

*Interface Agent* is independent of the data exchange method elected by the agency or external platform. The data transport can take the form of file exchange, direct database connection, or web services without changing the fundamental methods used within Orion's platform. This allows for flexibility as to the location of the external system's network location, security restrictions, and application performance requirements.

All data validation, data transformation, and error management is subsequently conducted within the Orion application and database structure. This allows the system to provide front-end user interfaces to update integration settings, the type of data being exchanged, and the employees involved in the exchange.

### Valuable Results

- » Save time automating workforce data exchanges with other systems
- » Eliminate redundant, manual data entries prone to errors
- » Generate analytics using data received from external technology platforms

#### Administrative



ERP



Payroll



Time Clocks



Training Bodies



Internal Affairs



Medical



CAD



RMS



JMS



CMS



Mass Notifications



Legacy Systems

#### Operational