

# Smart Scheduling

#### **Shift Swap Management**

Employees that swap shifts with no oversight may be unqualified for the assignment and could contribute to unnecessary costs or become sleep deprived. Using a centralized solution like Workforce Management PLUS to manage shift swaps provides personnel the flexibility of trading shifts while assuring that all trades are compliant with agency policies.

### Got Complex Swap Polices? Let's Automate Them.

With Workforce Management PLUS, the most complex shift trading rules are automatically applied to each employee's swap experience. Swap rules can apply to different schedule types and different types of trades. Rules can be based on the number of trades, time of the trade, minimum days to trade, and minimum days from a trade to a trade-back. Rules can also be based on employee information, such as job classes, union associations, skills, or work organizations.

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Select	Edit	Cancel	33	PETERS, CHARLES	6/4/2022	6/4/2022 2:00 PM	6/5/2022 12:00 AM	SWINGS	10	NEWMANN, MARK	6/7/2022	6/7/2022 2:00 PM	6/8/2022 12:00 AM	SWINGS	10	Pending	Pending	
Select	<u>Edit</u>	Cancel	32	NEWMANN, MARK	2/25/2022	2/25/2022 2:00 PM	2/26/2022 12:00 AM	SWINGS	10	SCOTT, PETER	3/21/2022	3/21/2022 2:00 PM	3/22/2022 12:00 AM	SWINGS	10	Approved	Approved	ADMIN, ORION
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Select	<u>Edit</u>	Cancel	13	EDMONDS, KYLE	1/17/2022	1/17/2022 1:00 AM	1/17/2022 1:00 PM	TOUR 1	12	CROPPER, BINNY	1/25/2022	1/25/2022 1:00 AM	1/25/2022 1:00 PM	TOUR 1	12	Approved	Approved	CROPPER, BINNY
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## Centralized Coordination Improves Scheduling Oversight

As a centralized scheduling solution, configured swap rules prevent overlapping conflicts due to approved time-off, overtime, or off-duty events. These may affect other rules as well, such as shift hold-overs for certain organizations and job classifications. Or they may have exclusions, such as certain leave-types that disallow swaps. With unified control and compliance at its foundation, employee trades are continuously aligned with your policies.

## Shift Swapping Flexibility Based on Your Policies

As employees initiate swap requests, any scheduling conflicts are presented with on-screen message explanations. Swap-on personnel is automatically notified via email or text message so they can respond to the request. Supervisory workflows can be established that require approval. As an alternative, automatic approval can be configured using your criteria as qualifiers. Once authorized, each employee's shift roster, calendar, and home screen display their traded dates.



#### **Benefits**

- Scheduling coordination eliminates overlaps and conflicts
- » Reduces costly abuse of unqualified trades
- Improves employee
  satisfaction while ensuring policy compliance
- Saves time and reduces errors with timekeeping coordination

		Calendar Day 🔽	ScheduleType 🚽	Hours	Start Date 🔽	End Date 🗾	En S
ie: <u>NE</u>	WMA	NN, MARK (OFFICER)	) - (Total Hours=80)				
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Traded shift dates and hours are automatically tracked in shift rosters and on each employee's Shift Swap screen. Traded times worked are pre-populated in employee's online timesheets -increasing efficiencies and reducing redundancies as conditions may change throughout a shift.

#### For Employees

- » Self-service swap requests
- » Automatic schedule conflict checking
- » Trade approved vacation dates if desired
- View approved swaps on the home screen, monthly calendar, and rosters

#### **For Supervisors**

- » Swap request conflict checking
- » Rules-based qualification enforcement
- » Auto-approvals based on defined criteria adherence
- » Submit swap requests on behalf of others

#### **For Administrators**

- Configurable swap rules that support policies for different groups
- Real-time processing with timekeeping for payroll submissions
- » Complete audit trails

#### Contact us today at 866-779-1689.

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