

Smart Scheduling

Shift Swap Management

Employees that swap shifts with no oversight may be unqualified for the assignment and could contribute to unnecessary costs or become sleep deprived. Using a centralized solution like Workforce Management PLUS to manage shift swaps provides personnel the flexibility of trading shifts while assuring that all trades are compliant with agency policies.

Got Complex Swap Polices? Let's Automate Them.

With Workforce Management PLUS, the most complex shift trading rules are automatically applied to each employee's swap experience. Swap rules can apply to different schedule types and different types of trades. Rules can be based on the number of trades, time of the trade, minimum days to trade, and minimum days from a trade to a trade-back. Rules can also be based on employee information, such as job classes, union associations, skills, or work organizations.

earch F Add Sw	_	nel:			t Date: 7/2022 V	End Date 11/13/2		Working/	Assigned	1:	▼ R	outed To e	All St	ubordinates		Search		
		eader hen	e to gr	oup by that column	1													
			ID	Employee 1	Calendar Date 1	Start Date 🔽 1	End Date 💌 1	Watch 1	Hours 1	Employee 2	Calendar Date 2	Start Date 🔽 2	End Date 2	Watch 2	Hours 2	Employee Status	Management Status	Approved By
Select	Edit	Cancel	33	PETERS, CHARLES	6/4/2022	6/4/2022 2:00 PM	6/5/2022 12:00 AM	SWINGS	10	NEWMANN, MARK	6/7/2022	6/7/2022 2:00 PM	6/8/2022 12:00 AM	SWINGS	10	Pending	Pending	
Select	<u>Edit</u>	Cancel	32	NEWMANN, MARK	2/25/2022	2/25/2022 2:00 PM	2/26/2022 12:00 AM	SWINGS	10	SCOTT, PETER	3/21/2022	3/21/2022 2:00 PM	3/22/2022 12:00 AM	SWINGS	10	Approved	Approved	ADMIN, ORION
Select	Edit	Cancel	30	COLLINS, CHRISTOPHER	2/10/2022	2/10/2022 6:00 AM	2/10/2022 6:00 PM	TOUR 2	12	RAMIREZ, TERESA	2/12/2022	2/12/2022 6:00 AM	2/12/2022 6:00 PM	TOUR 2	12	Approved	Approved	ADMIN, ORION
Select	<u>Edit</u>	Cancel	31	NEWMANN, MARK	2/8/2022	2/8/2022 2:00 PM	2/9/2022 12:00 AM	SWINGS	10	PETERS, CHARLES	2/12/2022	2/12/2022 2:00 PM	2/13/2022 12:00 AM	SWINGS	10	Approved	Pending	ADMIN, ORION
Select	<u>Edit</u>	Cancel	10	WATERS, JAMES	2/1/2022	2/1/2022 2:00 PM	2/2/2022 12:00 AM	SWINGS	10	VIDMAR, LARRY	3/8/2022	3/8/2022 2:00 PM	3/9/2022 12:00 AM	SWINGS	10	Conflict	Pending	
Select	<u>Edit</u>	Cancel	27	COLLINS, CHRISTOPHER	1/31/2022	1/31/2022 6:00 AM	1/31/2022 6:00 PM	TOUR 2	12	BLANK, ROBERT	2/2/2022	2/2/2022 6:00 AM	2/2/2022 6:00 PM	TOUR 2	12	Conflict	Pending	
Select	<u>Edit</u>	<u>Cancel</u>	14	COLLINS, CHRISTOPHER	1/26/2022	1/26/2022 6:00 AM	1/26/2022 6:00 PM	TOUR 2	12	BRENKERT, ERIN	1/28/2022	1/28/2022 6:00 AM	1/28/2022 6:00 PM	TOUR 2	12	Approved	Approved	ADMIN, ORION
Select	<u>Edit</u>	Cancel	17	ABBOTTS, ANDREW	1/21/2022	1/21/2022 6:00 AM	1/21/2022 6:00 PM	TOUR 2	12	BRENKERT, ERIN	1/26/2022	1/26/2022 6:00 AM	1/26/2022 6:00 PM	TOUR 2	12	Approved	Approved	ADMIN, ORION
<u>Select</u>	<u>Edit</u>	Cancel	16	BROWN, EMILY	1/19/2022	1/19/2022 6:00 AM	1/19/2022 6:00 PM	TOUR 2	12	BONNER, ERIC	1/21/2022	1/21/2022 6:00 AM	1/21/2022 6:00 PM	TOUR 2	12	Approved	Pending	
Select	<u>Edit</u>	Cancel	13	EDMONDS, KYLE	1/17/2022	1/17/2022 1:00 AM	1/17/2022 1:00 PM	TOUR 1	12	CROPPER, BINNY	1/25/2022	1/25/2022 1:00 AM	1/25/2022 1:00 PM	TOUR 1	12	Approved	Approved	CROPPER, BINNY
Select	Edit	Cancel	18	GENTA, FRED	1/17/2022	1/17/2022	1/17/2022	TOUR 2	12	PLANT,	1/18/2022	1/18/2022	1/18/2022	TOUR 2	12	Approved	Pending	

Centralized Coordination Improves Scheduling Oversight

As a centralized scheduling solution, configured swap rules prevent overlapping conflicts due to approved time-off, overtime, or off-duty events. These may affect other rules as well, such as shift hold-overs for certain organizations and job classifications. Or they may have exclusions, such as certain leave-types that disallow swaps. With unified control and compliance at its foundation, employee trades are continuously aligned with your policies.

Shift Swapping Flexibility Based on Your Policies

As employees initiate swap requests, any scheduling conflicts are presented with on-screen message explanations. Swap-on personnel is automatically notified via email or text message so they can respond to the request. Supervisory workflows can be established that require approval. As an alternative, automatic approval can be configured using your criteria as qualifiers. Once authorized, each employee's shift roster, calendar, and home screen display their traded dates.



Benefits

- Scheduling coordination eliminates overlaps and conflicts
- » Reduces costly abuse of unqualified trades
- Improves employee
 satisfaction while ensuring policy compliance
- Saves time and reduces errors with timekeeping coordination

		Calendar Day 🔽	ScheduleType 🚽	Hours	Start Date 🔽	End Date 🗾	En S
ie: <u>NE</u>	WMA	NN, MARK (OFFICER)) - (Total Hours=80)				
	<u>Edit</u>	02/20/2022	RDO	0	02/20/2022 14:00	02/21/2022 00:00	App
	<u>Edit</u>	02/21/2022	RDO	0	02/21/2022 14:00	02/22/2022 00:00	App
	<u>Edit</u>	02/22/2022	REG	10	02/22/2022 14:00	02/23/2022 00:00	App
	<u>Edit</u>	02/23/2022	REG	10	02/23/2022 14:00	02/24/2022 00:00	App
	Edit	02/24/2022	REG	10	02/24/2022 14:00	02/25/2022 00:00	App
	<u>Edit</u>	02/25/2022	RDO(SWAPOFF:SCOTT, P 03/21)	0	02/25/2022 14:00	02/26/2022 00:00	App
	<u>Edit</u>	02/26/2022	RDO	0	02/26/2022 14:00	02/27/2022 00:00	App
	<u>Edit</u>	02/27/2022	RDO	0	02/27/2022 14:00	02/28/2022 00:00	App
	Edit	02/28/2022	OT: CALL OUT	10	02/28/2022 14:00	03/01/2022 00:00	App
	<u>Edit</u>	03/01/2022	REG	10	03/01/2022 14:00	03/02/2022 00:00	App
	Edit	03/02/2022	REG	10	03/02/2022 14:00	03/03/2022 00:00	App
	<u>Edit</u>	03/03/2022	REG LEAVE: TRAINING	10	03/03/2022 14:00	03/04/2022 00:00	App
	<u>Edit</u>	03/04/2022	REG	10	03/04/2022 14:00	03/05/2022 00:00	App
	Edit	03/05/2022	RDO	0	03/05/2022 14:00	03/06/2022 00:00	App

Traded shift dates and hours are automatically tracked in shift rosters and on each employee's Shift Swap screen. Traded times worked are pre-populated in employee's online timesheets -increasing efficiencies and reducing redundancies as conditions may change throughout a shift.

For Employees

- » Self-service swap requests
- » Automatic schedule conflict checking
- » Trade approved vacation dates if desired
- View approved swaps on the home screen, monthly calendar, and rosters

For Supervisors

- » Swap request conflict checking
- » Rules-based qualification enforcement
- » Auto-approvals based on defined criteria adherence
- » Submit swap requests on behalf of others

For Administrators

- Configurable swap rules that support policies for different groups
- Real-time processing with timekeeping for payroll submissions
- » Complete audit trails

Contact us today at 866-779-1689.

Orion and the Workforce Management PLUS logos are the trademarks of Orion Communications. All rights reserved. Orion Communications, Inc. 2022. All other product names are trademarks of their respective owners

